

Q: How do I give online?

A: Go to the "Home" page of the Islandbaptist.org site. In an area near the top of the page there are various white-lettered choices on a blue background. Look for "Giving" in white letters. Giving by website, text and downloadable apps are all available. Both IOS and Android apps are available. Giving via app can be completed in as little as ten seconds.

Q: What does the Trusted E-Commerce seal on the church website giving page mean?

A: That online indication graphic or "seal of approval" shows that Island Baptist Church is taking the necessary steps to secure credit card information. The seal is an indicator of Payment Card Industry compliance to our congregation, our visitors and the financial industry.



Q: How do I get the Pushpay app?

A: The IOS app (Apple) may be downloaded from the Apple Store and the app for Android phones can be downloaded at the Google Play. Type in "islandbaptist" and you will be directed to the appropriate app. Once download is complete you should see our church's familiar palm tree logo.

Q: Can I give as a guest or must I create an account?

A: You have the choice to either give as a guest or create an account.

Q: If I create an account, can it be used occasionally or must it be used for recurring gifts?

A: An account may be used to give occasionally or make recurring gifts.

Q: How do I set up a recurring donation online?

A: There are two radio or option buttons below the amount field. One button is captioned "No, just one time", which is the default option. The other says "Yes, set up recurring". Click on the second radio button. That selection will reveal fields for "how often" the recurring gift is to be given and also, an effective or "starting date" for the recurring gift.

Q: What type of credit cards does Island Baptist accept?

A: All major credit cards are accepted including VISA, MasterCard, American Express and Discover Card.

Q: How may I designate my offering online?

A: There is a drop down menu in a field labeled "Giving Type"; to make a menu selection click on the downward pointing arrow (v).

Q: If I can designate gifts, what causes may I support?

A: In addition to Tithes & Offerings, you may designate gifts to the Vision 2000 Fund (Bldg.), the Laguna Heights Loan or a catchall category called "Designated". The "Designated" field is designed to be used in conjunction with the "Description" field. For example, to give to the IBC Food Pantry select Designated from the drop-down menu and type IBC Food Pantry into the Description field. Benevolence Fund, Laguna Heights Food Pantry and the various missions offerings such as Annie Armstrong, Mary Hill Davis or Lottie Moon may also be added to the Description field when Designated is selected from the drop-down menu.

Q: I have a new credit card or checking account. How may I update my payment information for my recurring gift?

A: The "Giving" screen will have a "Manage My Account" link that will lead you to an area where address, checking account or credit card numbers may be updated.

Q: When will I receive a contribution statement?

A: Contribution statements can be distributed relatively frequently, such as monthly.

Q: May I receive a contribution statement online instead of by mail?

A: Yes, contribution statements can be sent via email, but Island Baptist Church does not have current email addresses for all persons who might desire an electronic contribution statement. If email is your desired means of receiving such information, please be sure to communicate your email address to the church staff.